

Performance Leadership Group and Technical Experts Group Charter

Purpose and Objectives

The State Auditor's Office is developing a resource center for local governments that need to solve problems, reduce costs, and improve the value of their services to citizens. The Local Government Performance Center will offer training and tools to help local governments improve their results and effectiveness. The Center will be developed with assistance from two groups: Performance Leadership Group and Technical Experts Group.

The **Performance Leadership Group** will help ensure the Center meets the needs of local governments and provide leadership among peers on improving government results.

Performance Leadership Group Objectives:

- Inform the State Auditor's Office about local government performance improvement needs and tools/resources that would be useful.
- Promote the value of performance improvement strategies among peers.

The **Technical Experts Group** will suggest resources for the Local Government Performance Center and provide peer-to-peer assistance on improving government results.

Technical Experts Group Objectives:

- Provide resources that will be useful to include in the online library, or clearinghouse.
- Provide assistance to small- to medium-sized cities and counties as needed with implementation of performance improvement strategies.

Performance Leadership Group Details

Performance Leadership Group Membership

The Performance Leadership Group consists of city and county representatives, including elected officials, local government managers and administrators, finance directors, performance improvement experts and association representatives. The group includes members from urban and rural communities in eastern and western Washington with varying experience with performance improvement.

The Director of Performance Audit at the State Auditor's Office, or her designee, will convene and facilitate the Performance Leadership Group meetings.

Performance Leadership Group Scope

The scope of the Performance Leadership Group includes the following:

- Offer guidance on how to best assist local governments.
- Share ideas for tools or resources that would be most helpful for improving results.
- Identify specific opportunities for improving government results.
- Help "spread the word" about the Center and how it can help local governments.

Performance Leadership Group Meetings

Joint Kick-off

Big Bend Community College, Moses Lake

April 30, 2012

11:00 AM - 2:00 PM

Meetings

Subsequent in-person meetings are planned on the fourth Monday of June, August, October, and December at 2:00 PM (location TBD). Call-in information for those who cannot attend in person will be provided prior to the scheduled meeting time.

The Performance Leadership Group will meet through December 2012. In December 2012, the group will review the charter to align with existing need (e.g., frequency of meetings, membership).

Technical Experts Group Details

Technical Experts Group Membership

The Technical Experts Group consists of city and county representatives and other local experts in performance improvement. The group will include members from urban and rural communities in eastern and western Washington.

Technical Experts Group Scope

The scope of the Technical Experts Group includes the following:

- Share available resources for the Local Government Performance Center.
- Help ensure the Clearinghouse meets user needs.
- Provide direct assistance to other local governments upon request.

Technical Experts Group Meetings

Joint Kick-off

Big Bend Community College, Moses Lake

April 30, 2012

11:00 AM - 2:00 PM

Meetings

In addition to attendance at the Performance Leadership Group meetings, we anticipate soliciting your feedback via email and/or phone on an ad hoc basis. This type of contact likely will be more frequent during the first few months of development.